



888.442.2702

Shipping & Delivery

We offer FREE SHIPPING on all Screen System orders within the Continental U.S.

International Orders:

Free Shipping does not apply to orders shipped outside the Continental U.S. International customers will be required to pay applicable shipping charges, as well as any duties, fees and tariffs. To obtain shipping charges prior to placing your order, please contact us at 888-442-2702 for international shipping rates.

Ship Times:

Our standard shipping is FedEx Ground, and can add 5-7 days once the order has been shipped.

Expedited Shipping:

We offer expedited shipping via **UPS** and **FEDX**.
Please call 888-442-2702 for expedited shipping rates.

Shipping Damage

Rarely does shipping damage occur but the satisfactory resolution is dependent upon your actions at time of delivery. The shipper, when delivering, will ask for a signature that all was received in good order. You **MUST** inspect the items you are signing for **BEFORE** you sign for the goods. If you see any damage to the box or anything that would indicate hidden damage, it **MUST** be noted on the delivery receipt. If the product is damaged, we suggest you refuse the shipment.

If you fail to note the possibility of damage on the delivery receipt, you will find it **VERY** difficult to obtain any relief from the shipping company, should you have damage that was not noted on the receipt. If you have **ANY** concerns about damage, I strongly encourage you to call the shipper's local terminal and speak to the manager about your concerns before the driver leaves.

Air Tech Screen Products Inc. is not responsible for shipping damage. The shipping company is responsible for shipping damage. If you sign for a delivery that is damaged, you accept all responsibility for the shipment and any damage that may have occurred during the shipping of your goods.